

**Returns/Exchanges – Form below must be used for proper return / exchange processing**

1. Fill out form below completely
2. Photo copy original invoice and staple to this form
3. If returning a motherboard, video card or a barebones/custom PC - please send all manuals, discs,& accessories
4. You do not need a return authorization number if you follow the instructions on this form
5. All requests for any refunds must be received within 30 days from date of customer receipt
6. Check the "Description" field on your invoice for warranty and return period before sending product back
7. All exchanges / returns must be shipped in proper packaging.
8. Send all items to:

RMA Center  
22521 Ave. Empresa, Suite 123  
RSM, CA 92688

We will process your return / exchange as quickly as possible. Please allow us at least 7 business days after we receive your parts, to test the items, process the paperwork, and return your replacement products or process the credit.

Items to be Returned / Exchanged  
(Attach Additional Copies of This Form If Necessary)

Qty	Item (As Listed on Invoice)	Reason For Return
_____	_____	_____
Circle One:	Exchange for Same	Exchange For _____ Refund
List Brand and model of system or motherboard (if unknown, CPU type and speed) _____		
Comments: _____		

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_____	_____	_____
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